

LEWIS ALDERSON & Co.

FINE ENGLISH FURNITURE

A collection of rooms tailored to each client's desires and lifestyle.

Step into our world.

SHOWROOM: THE LODGE, HIGH STREET, HARTLEY WINTNEY, HAMPSHIRE RG27 8NY

W: WWW.LEWISALDERSON.COM
E: ENQUIRIES@LEWISALDERSON.COM
T: 01252 844 833



KITCHENS

Our innovative kitchens are individually designed with classic British flare married with the latest technologies. Explore luxury

GUILDFORD



SHOWROOM • The Lodge, High Street, Hartley Wintney, Hampshire RG27 8NY

01252 844 883
enquiries@lewisalderson.com
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Registered in England No. 06728706



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CHARTERLEA



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WOKINGHAM



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LA & Co.

CHELSEA



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INTERIORS

Our room commissions are designed to enhance any living space, indulging tailored storage, hobbies and relaxation with unparalleled personalisation

BOOT ROOM



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CINEMA ROOM



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DRESSING ROOM



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PANTRY



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COMMISSIONING A PROJECT -
WHAT TO EXPECT

1. INITIAL SITE SURVEY OR SHOWROOM MEETING

Our first meeting with you is an opportunity for us to get to know each other and discuss your ideas and desires for the project. It is useful for us to understand who lives in your home and your routines and hobbies so that we can get an accurate picture of a typical week in your life.

Our designs aim to reflect your personality so we want to hear about your inspirations and any personal items which you may want to incorporate, perhaps you have created a mood board or have a piece of beloved fabric or material that has inspired your choices. We also like to take inspiration from the architectural details of your home and will create a wish-list of appliances with you.

Lastly we will discuss your timescale, target budget and either review your architectural plans or survey the existing room.

Meeting duration **1-2 hours**
Location **Your home or our Hartley Wintney showroom**

2. DESIGN PROPOSAL

Following the initial brief, a well-considered design proposal will take 5-7 working days to create, dependant on the size of the project and the number of rooms.

3. FIRST PRESENTATION

At this meeting, we will present our Design Proposal featuring architectural-style A1 plans and elevations. This is accompanied by an accurate quotation for furniture, worktops and appliances which are delivered, installed and hand painted on site. Colours, handles and worktop finishes will also be discussed at this time.

At this stage clients are encouraged to discuss any additional tailoring and personalisation of the design and make final decisions on appliances and worktops, all of which will be presented at the 2nd presentation.

It is imperative that all decision-making parties are present at this meeting.

Meeting duration **1-2 hours**
Location **Hartley Wintney showroom**

4. PREVIOUS CLIENT VISIT

At this stage you will be offered the opportunity to visit one of our previous clients to discuss their experience of working with Lewis Alderson and to view our work in a home environment.

5. SECOND PRESENTATION

At the second presentation we will present your Completed Design with an accurate quotation. We will also agree final decisions on colours, handles and worktops. Once an order has been placed further refinements to the design can be made up to 30 days after the initial deposit has been paid.

To confirm your order we require a 1st Stage Payment of 30% of the quoted cost under our terms of agreement.

It is imperative that all decision-making parties are present at this meeting.

Meeting duration **1-2 hours**
Location **Your home or our Hartley Wintney showroom**

6. FINAL REFINEMENTS

We understand that building works can be delayed or building plans may need to be changed slightly. We will incorporate final refinements where possible but clients should ensure that these are kept to an absolute minimum, and Lewis Alderson are informed immediately if these occur more than 30 days after the 1st Stage Invoice. No changes can be accepted less than 8 weeks prior to installation.

7. FINAL BALANCE

The final balance will be invoiced 8 weeks prior to installation and will reflect any changes agreed since the quotation on which the 1st Stage invoice was issued. Payment will be due in full prior to delivery.

8. INSTALLATION

Upon placing your order with Lewis Alderson at the 2nd Presentation you will be entered into our production schedule. We will make contact with your builders and contractors to assess accurate timelines and ensure we are installing your beautiful new furniture at the correct point in the project. We will also prepare fully dimensioned Service Drawings for the location of first and second fix, plumbing, electrics and lighting and will issue them to yourself and the relevant trades.

The installation process differs in timescale depending on the size of the project but as an example, a large kitchen will take three weeks to install and hand finish.

Week 1 **Installation of your cabinetry by our wonderful team of master craftsmen, Andrew and Carl who we have worked with us for over 11 years.**

Week 2 **Worktop templates are made, the stone cut, polished and installed.**

Week 3

Hand Painting - this is where your new furniture comes to life and creates the perfect finish.

Our brilliant team, Jason and Stuart, have also worked with us for over 11 years and hand prepare all the furniture. It is rubbed down and all wooden joints are caulked. We then apply two coats of your chosen paint with a brush - no rollers are used in the finishing of your beautiful Lewis Alderson Kitchen.

9. SIGN OFF

After we have completed the installation one or both of the Directors will visit your home to make sure you are completely happy with the finished product and attend to anything that you wish to discuss.

10. PEACE OF MIND

Lewis Alderson offers a Lifetime Guarantee whilst you are the owner of the property. This covers the workmanship of the manufacture and installation of the furniture and wooden worktops. If you incur any problems we agree to correct them free of charge.

However we do not guarantee changes in colour to natural materials which may occur over time. Appliances and engineered worktops carry their own guarantee as does any component not manufactured by Lewis Alderson.

Although the Lifetime Guarantee does not cover normal wear and tear, accidents, inappropriate use or poor maintenance, including chips to paintwork or worktops, we will always be on hand to help organise a chargeable repair should it be necessary.

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